

# **UCM-97 Industrial TCP/IP Communicator with GPRS (Also valid for UCM-99)**

## **User and Configuration Manual**

V. 2.01 / Nov 2010 / Doc 40153



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# 1 Introduction

The UCM-97 GPRS Communicator provides you with GPRS wireless online networking communication with our devices. The UCM-97 GPRS Communicator is designed to handle the GPRS communication and have integrated facilities for industrial use like extended watchdog functions, handling of dynamic GPRS IP addresses and communication routing. The setup and configuration facilities are simplified in order to provide you with easy handling of all the relative complicated networking configurations parameters required when setting up TCP/IP based communication applications. It is however recommended having basic knowledge about networking and TCP/IP.

Your device does not have to support TCP/IP or PPP to work with the UCM-97. We can also provide tunnel facilities to pass any proprietary or open serial protocols to anywhere on your network.

## UCM-97 GPRS Communicator applications

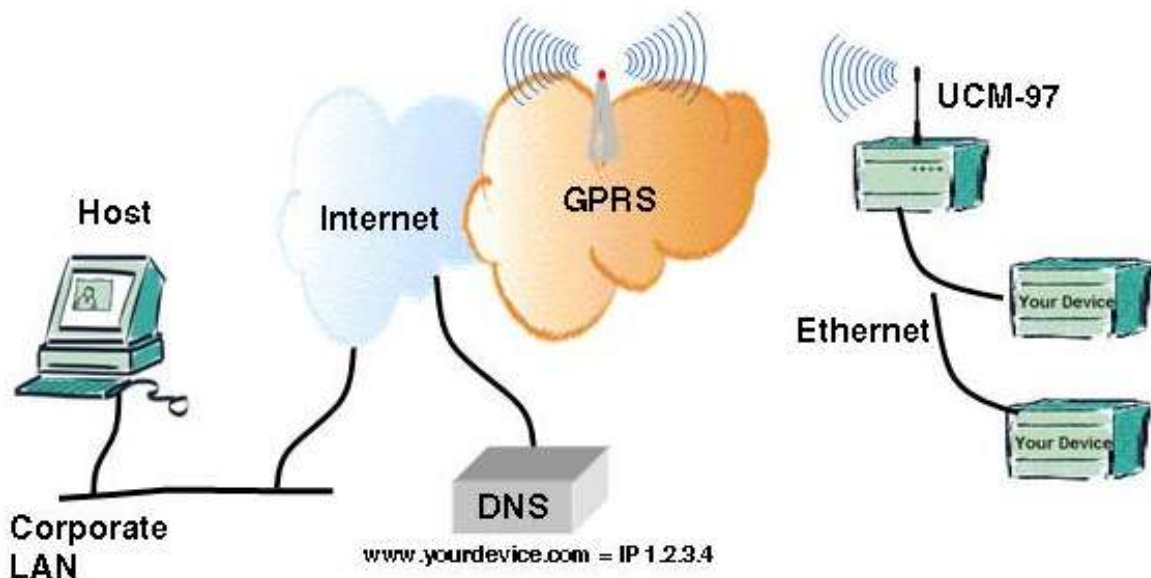
The UCM-97 offers 3 different functions :

- GPRS Wireless Ethernet routing of data to any equipment with an Ethernet coms port.
- GPRS Wireless ModbusTCP to Serial ModbusRTU enabled equipment.
- GPRS Wireless Communication with all Brodersen RTUs using IOTOOL32Pro and ReverseGateway software.

### GPRS Wireless Ethernet routing

One of the special features of the UCM-97 is its integrated routing function designed to offer wireless Ethernet data exchange. GPRS networks do not normally support routing facilities, but the UCM-97 GPRS Communicator can be configured to route communications to a local network connected to the Ethernet interface of the UCM-97. A Network Address Translation (NAT) routing table is set up in the UCM-97 which will link the communication to the right recipient in the network. To cope with firewall restrictions e.g. for FTP (File Transfer Protocol), the UCM-97 features a special, automatic FTP Natting Function. When using the UCM-97 GPRS Communicator for wireless Ethernet routing, it can be commissioned to operate either on the public Internet with its own domain name (www.yourdevice) or, alternatively, in a private network.

*Example of Wireless Ethernet routing*

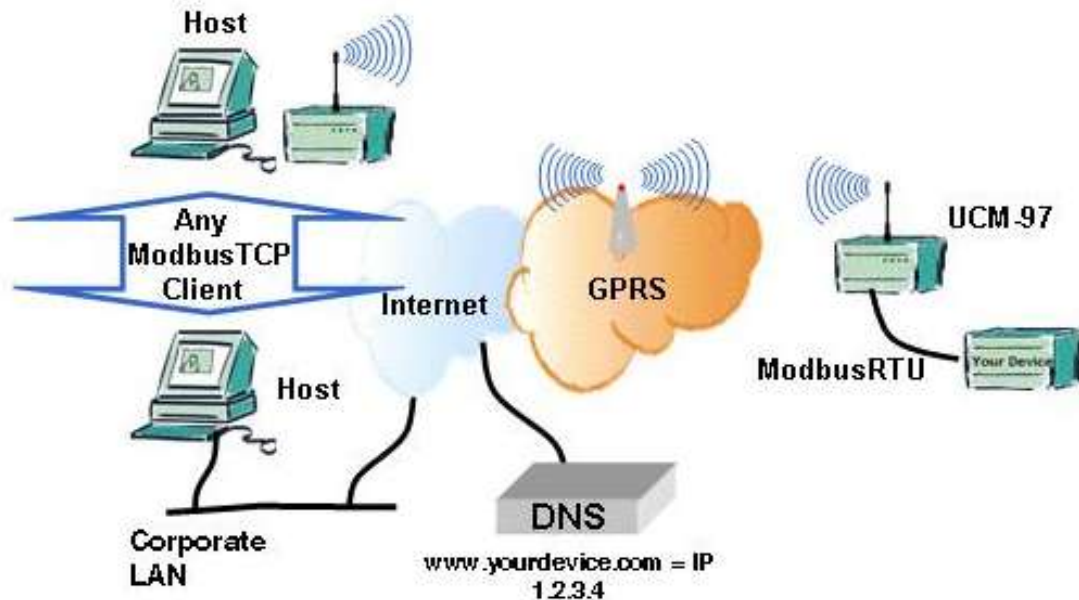


### GPRS Wireless ModbusTCP to Serial ModbusRTU Enabled Equipment

The UCM-97 gives wireless access to any device with a serial ModbusRTU interface. This is achieved by configuring the UCM-97 to Wireless ModbusTCP. The serial ModbusRTU will thus be converted into the TCP/IP based ModbusTCP and will respond like any other standard ModbusTCP Server node on the Internet or on a private GPRS Intranet. This also allows the UCM-97 to be accessed from multiple ModbusTCP clients. When using the UCM-97 as a Wireless ModbusTCP to Serial ModbusRTU device, it can be commissioned to operate either on the public Internet with its own domain name ([www.yourdevice.com](http://www.yourdevice.com)) or, alternatively, in a private network environment.

The UCM-97 can even be used to provide tunnelling facilities for devices which do not support TCP/IP or PPP, e.g. for remote com port applications.

*Example of Wireless ModbusTCP application*

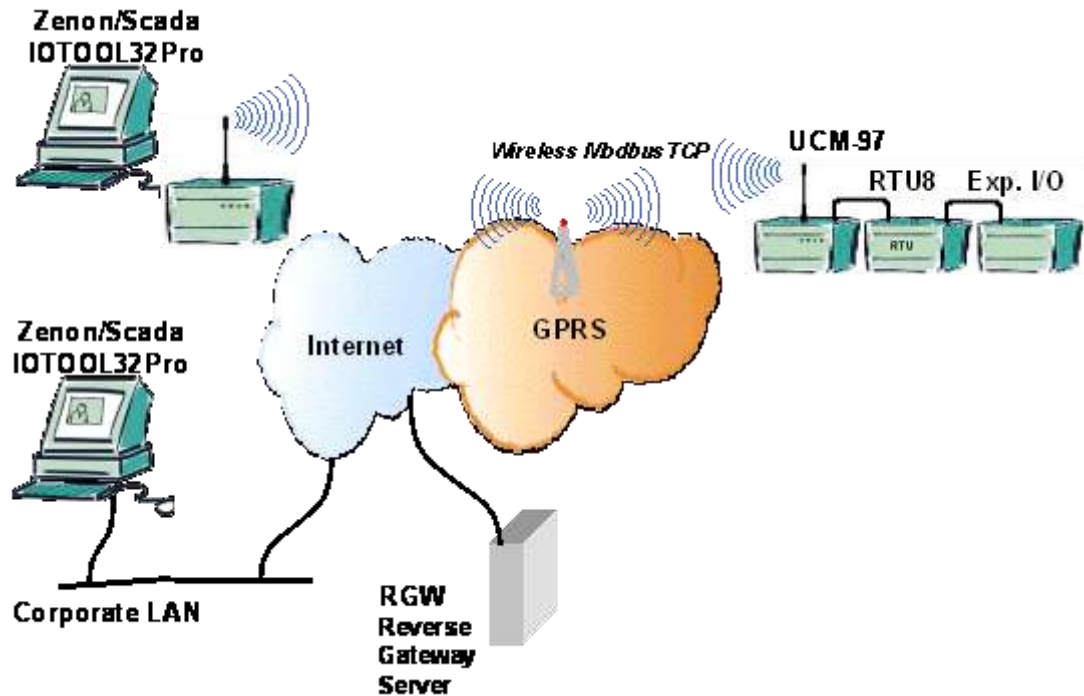


### Wireless Communication with Brodersen RTUs

GPRS technology, used in conjunction with the wide range of Brodersen RTUs and Brodersen drivers, presents a wireless alternative to earlier telemetry systems based on PSTN, GSM, leased line and radio technology.

Brodersen also produces a network communication gateway called 'Reverse Gateway'. This gateway software allows remote data from a Brodersen RTU to be communicated by the UCM-97 using *any* GPRS enabled SIM card. This is a highly cost-effective concept for applications involving global installations, as *only local GPRS charges will apply*, even if the 'Reverse Gateway' server is located on the other side of the world. In addition, it operates independently of any third party internet service as the user controls the communication and gateways through any standard GPRS provider. Typical applications are monitoring and alarming used in connection with asset/facility management and supply chain management. This operates on all GPRS IP addresses; fixed and dynamic, public and private.

Example of application with UCM-97 communication with Brodersen System software and hardware



## UCM-97 GPRS Communicator features

The UCM-97 GPRS Communicator in the basic version offers:

- GPRS Class 10.
- Extended watchdog function monitoring the GPRS on-line connection and serial line communication.
- Built-in WebServer used for configuring the device with a standard browser like MS Internet Explorer.
- DynamicDNS implementation which allows you to use standard GPRS SIM cards with dynamic assigned public IP addresses. In other words assign your own domain name to your device.
- Software enhancements giving you real wireless Ethernet like:
  - Routing facilities to remote small networks of intelligent controllers, RTUs etc.
  - Special FTP NAT functions that handle routing of FTP through GPRS networks without getting blocked by firewalls in GPRS Networks.

- Conversion options from simple serial communication to Ethernet based network communication – like:
  - ModbusRTU to ModbusTCP conversion.
  - Serial tunnelling of serial data in IP frames on TCP ports of your choice.
- Interfaces:
  - Ethernet 10BASE-T.
  - RS232 V24 or RS485.
  - FME GPRS/GSM connector for external antenna.
  - SIM card holder.
  - 12-48VDC power supply input
- Industrial mounting on 35mm DIN rail.
- Full remote configuration, remote service and remote software update of the module.

## Getting started

### IMPORTANT

It will be an advantage to have a basic knowledge of TCP/IP and Ethernet networking before you start using the UCM-97.

The UCM-97 is assigned an IP address and this can be found on the back of the module. You will also find the unique MAC address of the unit.

Configuration of the module is done in the module WebServer homepages. You therefore need to connect the module to a PC with a browser using the Ethernet interface.

There are basically 2 ways of connecting the UCM-97 GPRS Communicator;

- Directly from your PC to the UCM-97.
- Via an existing network in your workshop or office.

### Connect directly from your PC to the UCM-97

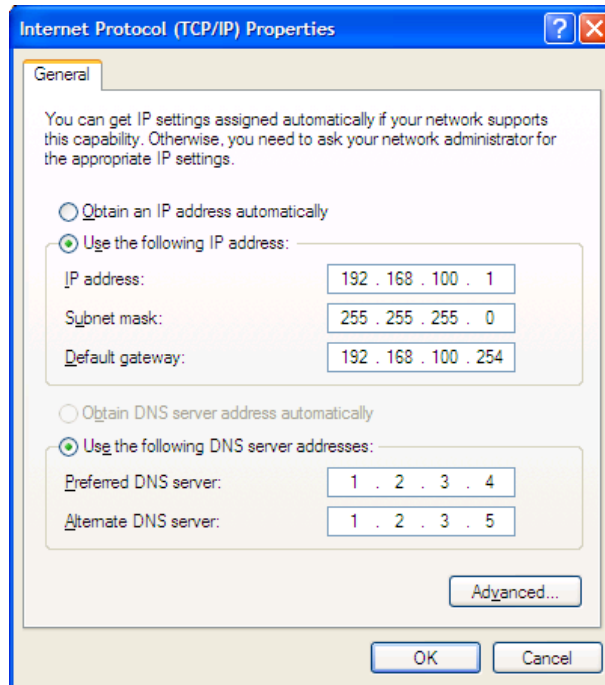
Connecting directly from your PC is the most common way of connecting to the UCM-97. This because the UCM-97 has been pre-assigned a factory default IP address (printed on the back of the module).

**NOTE:** When connecting directly to your PC network adapter, be sure to use a crossover Ethernet patch cable. The procedure is as follows:

In the properties dialog page (if you are running MS Windows) of your Network – Ethernet – TCP/IP configuration you should assign your PC a valid IP address in the same subnet as written on the UCM-97 module.



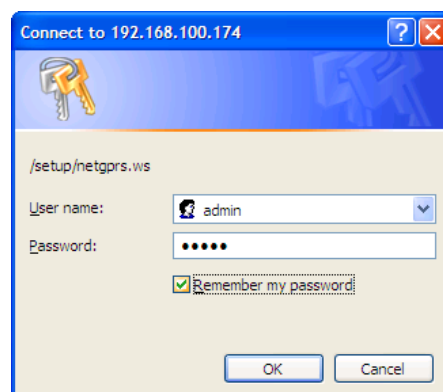
Example: UCM-97 IP address: 192.168.100.175  
 Your PC IP address: 192.168.100.1  
 Your PC Subnet mask: 255.255.255.0



A more detailed guide to set-up your PC is given in appendix 1.

Procedure:

- Connect the UCM-97 to your PC Ethernet interface and apply power.
- After approximately 30 seconds the module has booted.
- From a command prompt type: "ping 192.168.100.175". Be sure you have response from the UCM-97.
- Use a standard Web browser to open the network page: <http://192.168.100.175>. The authentication login box will be displayed. If not be sure you have disabled use of proxy in your browser settings.

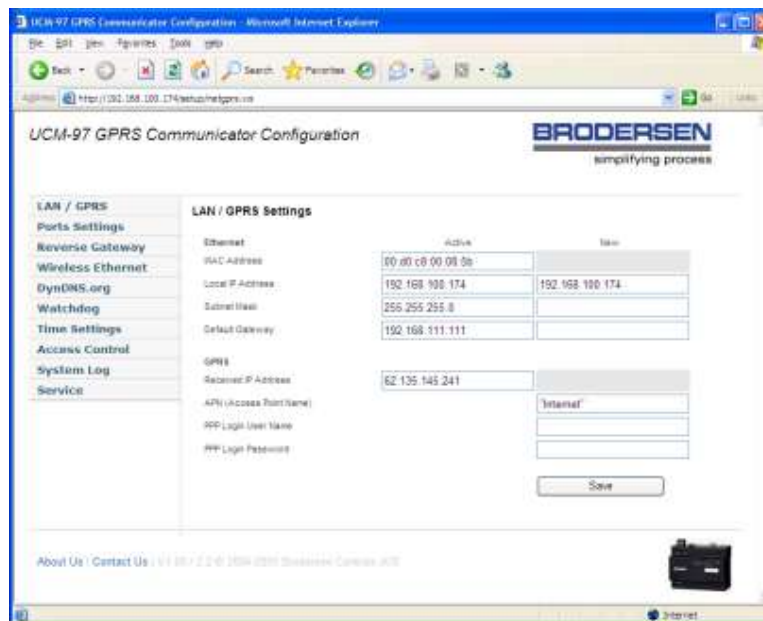


- Type in "admin" as both username and password to continue.
- Now the main UCM-97 LAN/GPRS webpage will appear. See the figure 1. In the "Local IP address" field you can enter a new IP address. In addition you must always enter the Subnet mask despite this is NOT changed. After entering new parameters press the "save" button. Finally, you must click the "boot" button (the boot button will show up if you have made any changes) and the UCM-97 will reboot and is configured with the selected IP address.

**NOTE:** Remember to change your PC IP address according to the changes you have made on the UCM-97 module.

After the module has been booted, you are ready to change all the necessary settings for the serial lines, GPRS, etc.

**NOTE:** You must expect some delays whilst your PC TCP/IP driver is connecting to your UCM-97. After making changes, the driver will search for network components, and you should expect this to take some minutes.



### Connect to the UCM-97 via an existing network

Before you connect the UCM-97 to an existing network you must be sure that your network is in the same IP subnet range as the UCM-97 (192.168.100.x). As this is most often not the case we recommend that you use the method mentioned above.

However if you do not have a crossover patch cable or for some reason can't establish communication to the UCM-97 module it is possible to assign an IP address to the module by using what is called AutoIP. Normally you don't need to enter this procedure but if please look at appendix A.

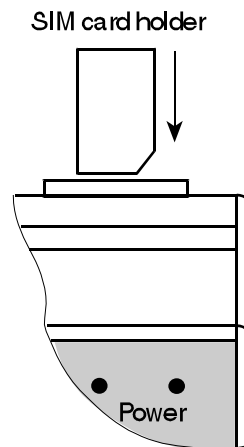
### Setting up UCM-97 for GPRS

The UCM-97 needs the following settings to be entered on the LAN/GPRS page (figure 1) to work with GPRS:

- APN: Access Point Name (must be entered in "...").
- Username: As used when you connect to an external server using dial-in networking.
- Password: As used when you connect to an external server using dial-in networking.

Note that username and password are case sensitive. If no username and password are defined for your GPRS account, leave the fields blank.

After entering the settings, press SAVE and REBOOT. Now the UCM-97 will reboot and try to connect to the GPRS network.

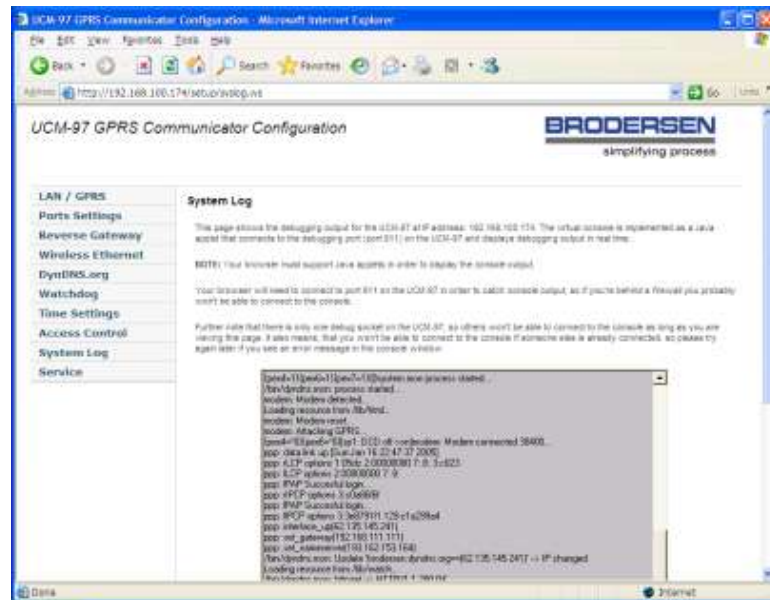


Disconnect the power and place your GPRS-enabled SIM card in the SIM card slot. See the figure of direction of the SIM card below. Press gently the SIM card down till you feel a small "click" and the SIM card is fixed. (The SIM card is removed again by pressing it down till it is released). Finally fit the antenna and connect the power again.

At power up the UCM-97 Communicator will attempt to connect to the GPRS network. You will in the 'Received IP address' field on the main page (LAN/GPRS) see the IP address assigned the UCM-97 on the GPRS network.

If you get no assigned IP address after reboot, try to refresh the webpages with F5. If no IP address still appear, check the APN, username, password and even check that the SIM card used is GPRS enabled.

Alternatively, you can monitor the connection procedure on the System log webpage.



If the GPRS connection is successful the trace should be as shown above. Note the PPP: interface\_up IP address is also the address of the IP address for the GPRS network.

If NO lines of "ppp:....." appears in the system log you must trace the following possible problems/solutions;

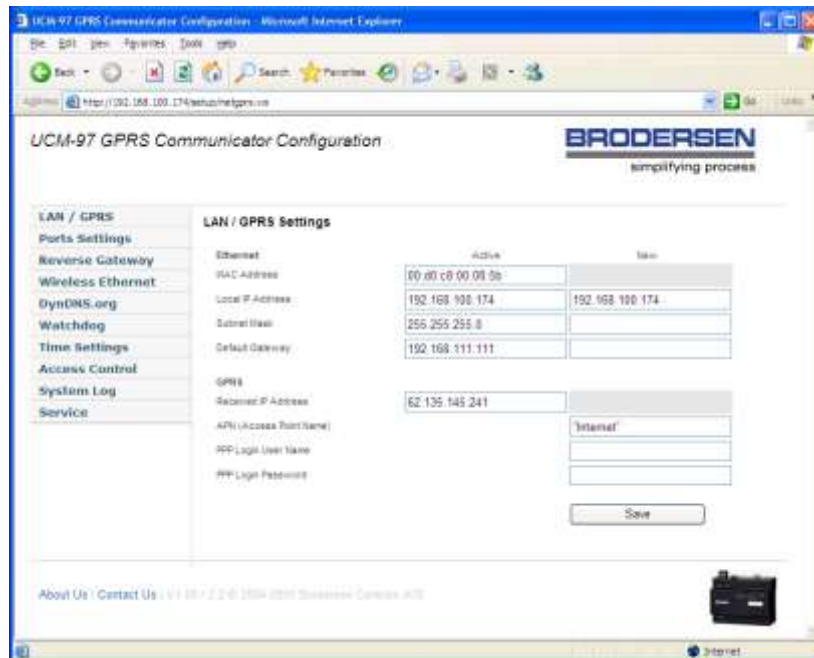
- Your SIM card is either blocked by a PIN code. Put the SIM card on a mobile phone and disable the PIN code.
- Your SIM card GPRS account has not been activated by you provider. Call the provider.
- The APN entered on the LAN/GPRS page is either missing or not correct.
- Your GPRS account username and/or password is not correct. Note that some provider do not require any username or password.

### Configuration parameters

Configuration of the UCM-97 module is done via the configuration pages accessible from the UCM-97 main home page. The sections below each describe one such configuration page. To access these pages use the menu in the left side of the page. In the following we go through each configuration webpage. If you like to get application specific settings, please use the "Application Specific Configuration Guideline" section.

## LAN/GPRS Settings page

This is the main page where you set the basic networking configurations setting. You have to assign the UCM-97 with a local fixed IP address in order to have access to the unit. DHCP is supported but NOT used as the unit is required to have fixed IP address when used as gateway.



### Ethernet settings:

**MAC Address:** Read out the unique hardware address of the UCM-97.

**Local IP address:** Read out the IP address assigned to the UCM-97 on the Ethernet port. Can be changed by entering a new address in the NEW field and select save. Note that the UCM-97 must be rebooted to apply changes.

**Subnet mask:** Read and set Subnet mask of the local connection.

**Default gateway:** Read and set the default gateway address. Is often set from the GPRS provider during login, but can be set as required in the actual application.

### GPRS settings:

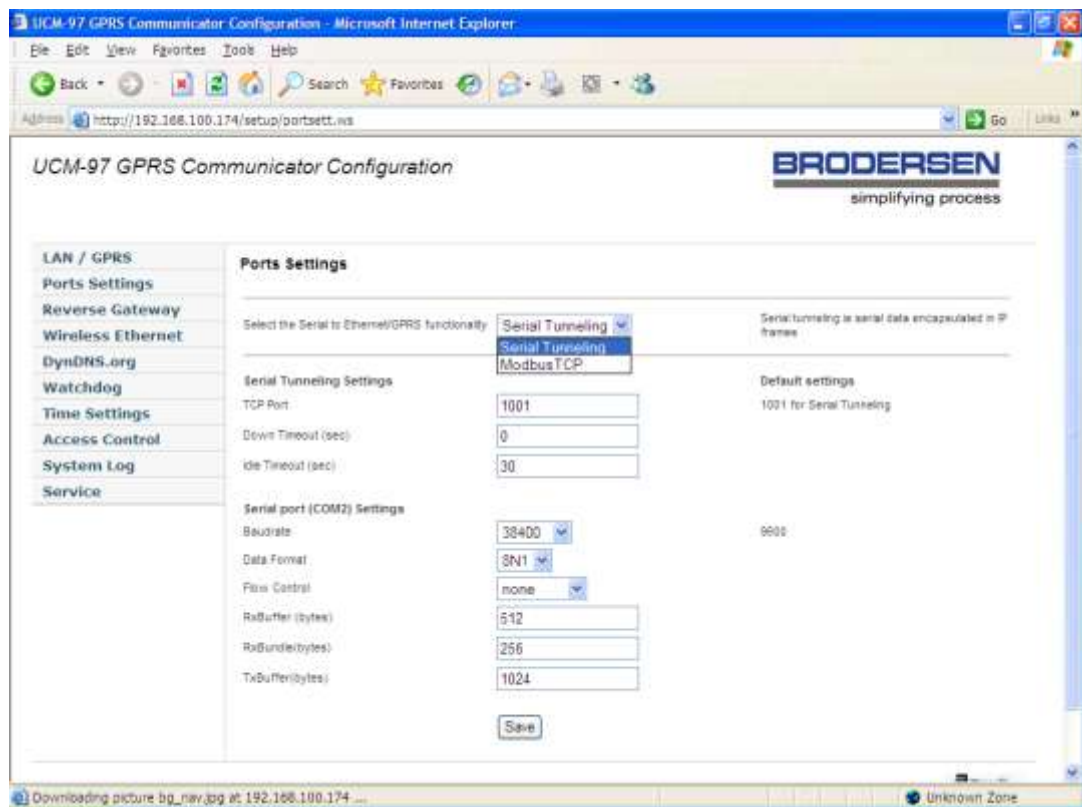
**Received IP address:** Read out the IP address assigned to the GPRS network connection. In other words the address you must use to get access to the UCM-97 from the GPRS side.

**APN (Access Point Name):** Here you enter the GPRS Access Point Name which is set by you GPRS provider. This tells the UCM-97 which GPRS network to login. NOTE: THIS MUST ALWAYS BE ENTERED TO GET A GPRS CONNECTION.

PPP Login Username and Password: Often your GPRS account is protected by a username and a password. Like when you have an ISP account which normally also is protected by username and password. If your GPRS account require username and password, it shall be entered here.

## Port Settings page

The Port settings page allows you to configure the serial port on the UCM-97 and also to select what type of communication is used on the serial port. The serial port (COM2) on the UCM-97 is always used for data communication form or to the network interfaces (GPRS and Ethernet). The network ports are considered as parallel ports. All traffic, which is available on the Ethernet port, is also available on the GPRS "port".



### Serial to Ethernet/GPRS functionality

You can here select if you want the data on the serial port put into a TCP/IP serial tunnel or if you are using the built-in ModbusRTU-to-ModbusTCP converter.

### Serial Tunnelling Settings

TCP port: Define the TCP port used for serial data. If ModbusTCP is used the port address is standard defined as 502.

Down Timeout: If the serial socket connection is initialised from the UCM-97, the Down timeout define the time to the UCM-97 to connect to a Server – for example the ReverseGateway Server.

NOTE: If you enable the ReverseGateway function the Down timeout must set to a higher value higher than 0 – if not, the automatic login to a ReverseGateway Server will NEVER start.

When the UCM-97 is started with the ReverseGateway function the timer will start. After the time times out the UCM-97 will make a login procedure. After have logged in to the server and has a connection the timer will stop. It will not start again before the connection is down or lost again.

Idle Timeout: If you have a port server connection and there has been no communication for a specified time (timeout time) the connection will be closed down. When the connection is closed down the timer will stop and it will not start again until a new port connection is established.

### Serial Port(COM2) settings

In general you here set the serial data format parameters for the serial port on the UCM-97. If you are using the UCM-97 version with RS485 on COM2, you must select RS485 in the Flow Control settings.

The serial buffer settings are mainly used when using serial tunnelling. If ModbusTCP is used, predefined default settings are used. Buffer setting/adjusting details:

**Tx Buffer:** Define the Byte size of the buffer of transmitted data via TCP/IP to the serial port.

**Rx Buffer:** Define the Byte size of the buffer of received data from the serial port to be sent via TCP/IP.

**Rx Bundle:** Define the number of Bytes from the serial port to await before packing and sending via TCP/IP.

If a serial data protocol frame is greater than the RX bundle setting, the number of Bytes defined in the RX bundle is send when received – which means that the data protocol frame is parted in 2 or more IP packages when transmitted via TCP/IP.

If the Rx Bundle is set to higher value than the number of Bytes in the serial data protocol frame, the serial data will await approx. 10ms in the buffer after the last received Byte and then be transmitted via the TCP/IP port.

In general it gives you two options when tunnelling serial data.

### Option 1

Set RX Bundle low = Pass data as fast as possible without any preference for having complete serial protocol data frames in each IP package.



## Option 2

Set Rx Bundle > max. protocol frame size = Send every serial protocol data frame in one IP package. Remember to calculate with about 10ms timeout after last character before transmitting via TCP/IP.

An example could be with the ModbusRTU serial protocol. Then it is recommended to adjust the RX Bundle value to 512 bytes.

Note that on GPRS communication links you must have a long timeout on your serial master driver as the turn-around time GPRS applications in extreme load situations could be up to 20s. If no timeout the driver will timeout before getting the requested reply from the slave.

## **Reverse Gateway Settings**

When you are using the UCM-97 Communicator in an application with Brodersen Reverse Gateway Server and Brodersen hardware, you can enable the Reverse Gateway automatic login on this page. When enabled the UCM-97 will automatically login to the ReverseGatewayServer at power-up. The UCM-97 will then appear in the Gateway monitor list of attached RTUs with the UCM-97 specific MAC address.

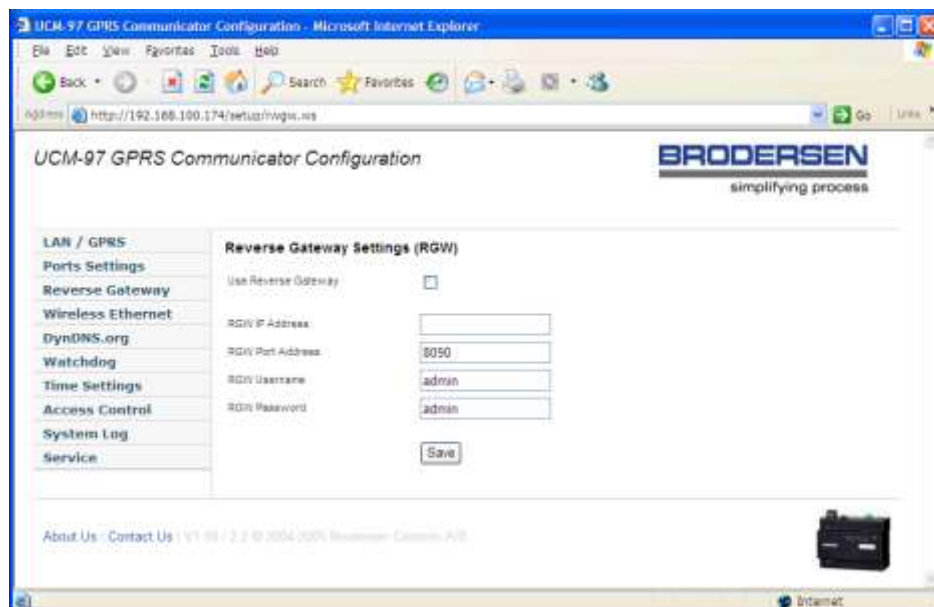
NOTE: The time out settings found on the port setting page must be set to :

Down timeout = 30s

Idle timeout = 45s

If Down timeout is set to 0, the ReverseGateway function will not be initiated at all!

See the Reverse Gateway Server manual for more details. NOTE that you MUST remember to set the Down timeout under Port Setting to initiate the login procedure.

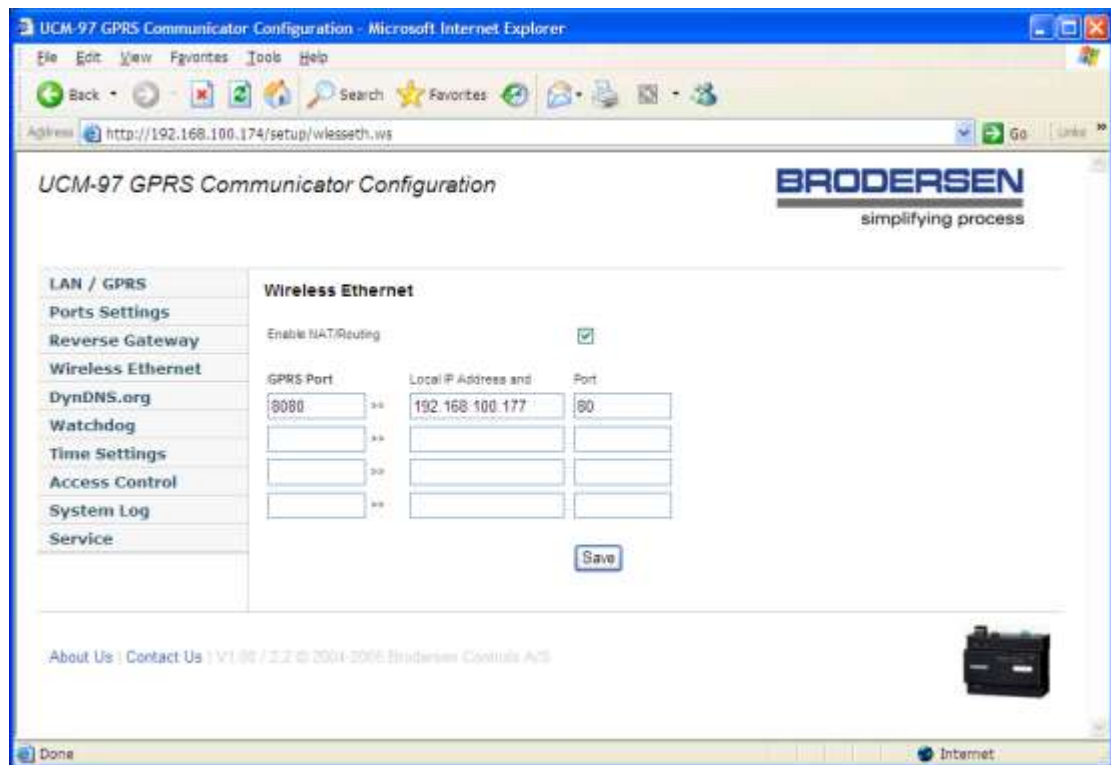




## Wireless Ethernet Settings

The Wireless Ethernet Setting page is for setting parameters for using the UCM-97 Communicator as wireless Ethernet communication. As the GPRS Providers do not yet support routing facilities, the UCM-97 offer a port re-mapping option.

With this you can re-assign ports on Ethernet connected units to ports on the GPRS link. The NAT function does work in both directions, but re-mapping of ports do only work on in-going traffic, ie. traffic to the UCM-97.



In-going traffic (TCP/IP traffic to the GPRS side):

The example above shows how you setup the traffic received on the GPRS IP address and port 8080 to be re-routed to Ethernet port unit with IP address 192.168.100.177 port 80. You can setup a small LAN on the Ethernet interface and address up to 4 units with the NAT table.

Out-going traffic (traffic from Ethernet interface out on the GPRS):

Out-going traffic do not require any tables, only that the NAT is enabled. This is e.g. when you connect the UCM-97 to your PC and use it to access your remote GPRS device or browse the Internet.

See the Wireless Ethernet application examples for details.

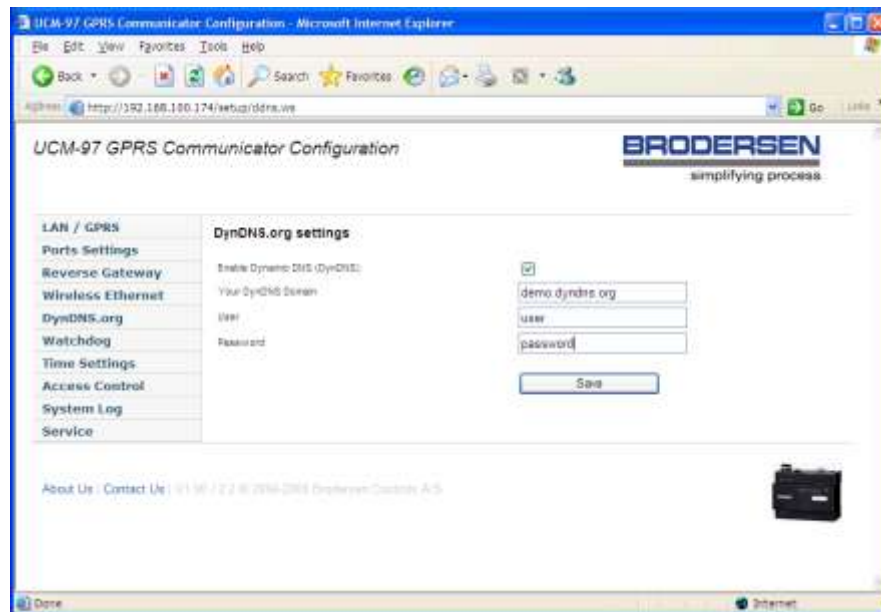
## DynDNS.org / Dynamic DNS settings

The UCM-97 Communicator has implemented support for using DNS (Domain Name Server) services from DynDNS.org. This way you can assign your device with a fixed domain name (like [www.yourdevice.com](http://www.yourdevice.com)) instead of a dynamic IP address. If you always need to get access to your UCM-97 GPRS unit from the GPRS side you will then have a fixed name. With the DynDNS function the UCM-97 will automatic tell the DNS servers what address it is assigned at connection. And it will maintain the DNS Server list so any traffic to the defined domain name will always be routed to the specific UCM-97 Communicator.

How do I get a domain name to my UCM-97 unit?

You enter the [www.DynDNS.org](http://www.DynDNS.org) homepage and make an account for Dynamic DNS service. You can there choose a domain name for your UCM-97. See appendix x for details about the DynDNS. When you add a client (UCM-97) to the DynDNS account, each client will need a unique domain name, a username and a password.

After getting you account at DynDNS.org you can enable the DynDNS function. You have to enter the correct domain name, the username and password at the DynDNS.org Setting page.

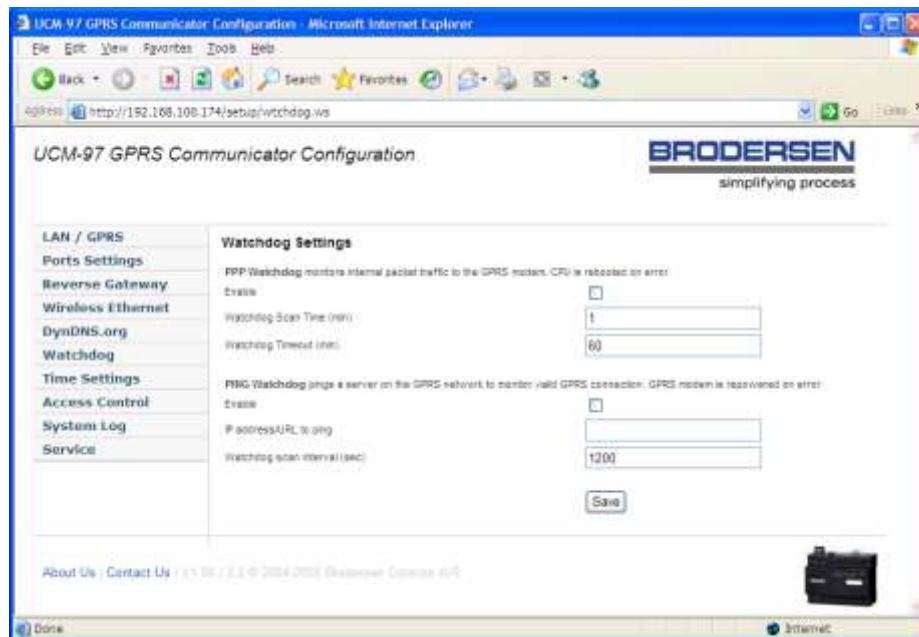


After entering the settings, you must press save and reboot the UCM-97 Communicator. When it power up and logon to the GPRS network (public Internet) it will report its assigned IP address to the DNS server .

After power cycling, the DNS service under normal conditions will be updated after 2-4 minutes.

## Watchdog Settings

The UCM-97 Communicator implemented 2 extra watchdog functions; PPP Watchdog and PING Watchdog. Beside these 2 functions the UCM-97 has of course a number of watchdogs implemented to monitor that all functions including the GPRS and internal modem are running correct.



But it is our experienced that some providers do need extra monitoring of the GPRS link and communication channel. This can be enabled by the PPP Watchdog and the PING watch dog.

### PPP Watchdog

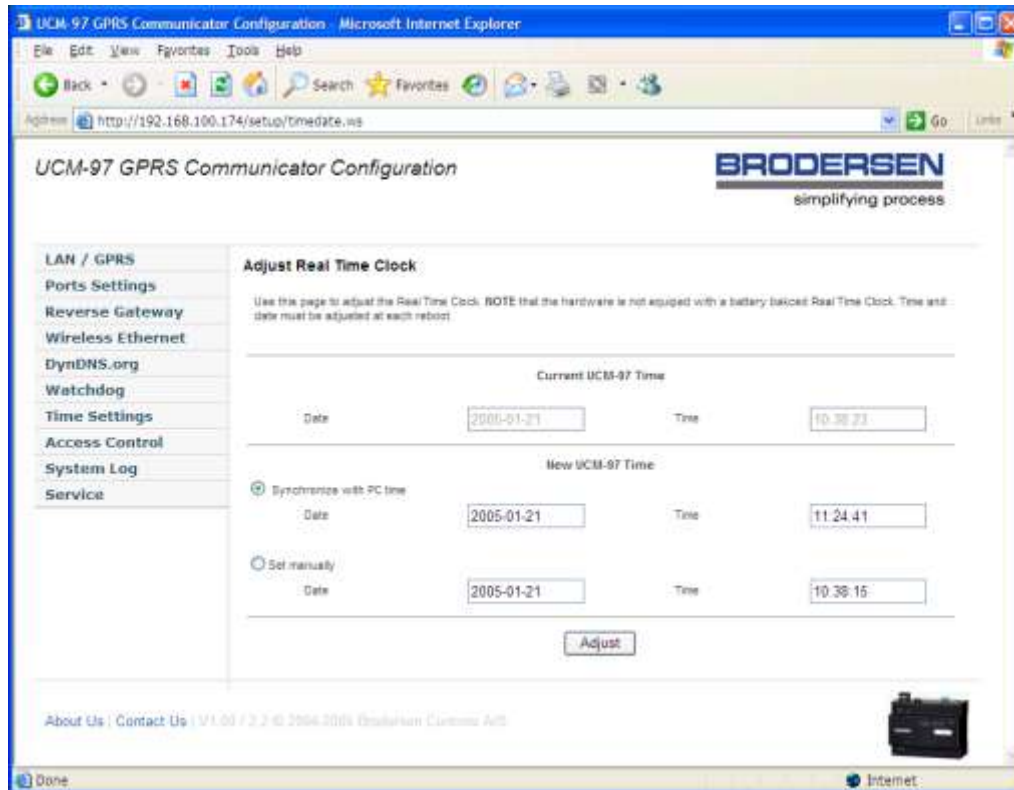
The PPP watchdog are monitoring the serial PPP (TCP/IP level) communication with the modem. If this stops for a longer time (as timeout setting) the GPRS connection is re-established. Recommended to use in situations like serial tunnelling where you have continuously communication flow.

### PING Watchdog

The ping watchdog is used to monitor the access to the network (e.g. internet) on the other side of the GPRS provider network. With this watchdog you can ping a predefined server. Make sure that the Server you choose to use support ICMP ping (answer a ping request). If the ping from the UCM-97 is not answered the UCM-97 is totally reset and a total new GPRS connection is established.

## Time Settings

The UCM-97 Communicator has a built-in Real-time clock. It is NOT battery backed – it loses the settings at power down. If you use DynDNS function the clock will be adjusted automatically. If you not use DynDNS function you can adjust the clock on the Adjust Real Time Clock page.

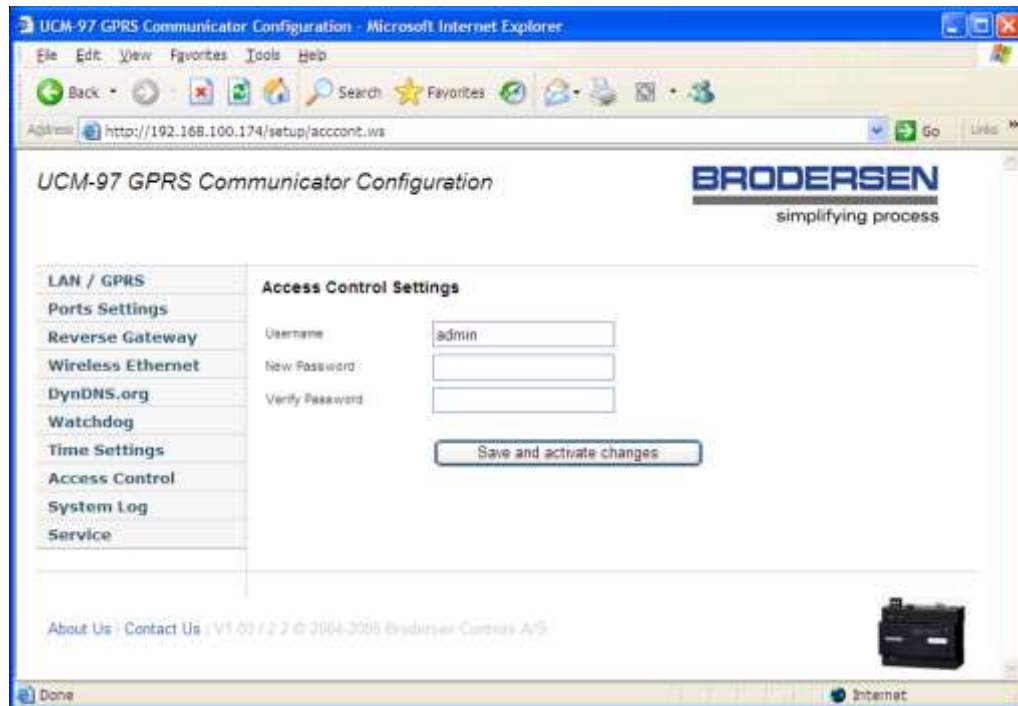


After choosing to synchronise or after having set the date and time fields manually, the "Adjust" button is pushed to make the changes effective.

## Access Control Settings

The Login username and password can be changed on this page and note that both are case sensitive.

**IMPORTANT:** If you forget the login data, you will have no access to the unit and you will need to send it back to the supplier for establish default settings again!!

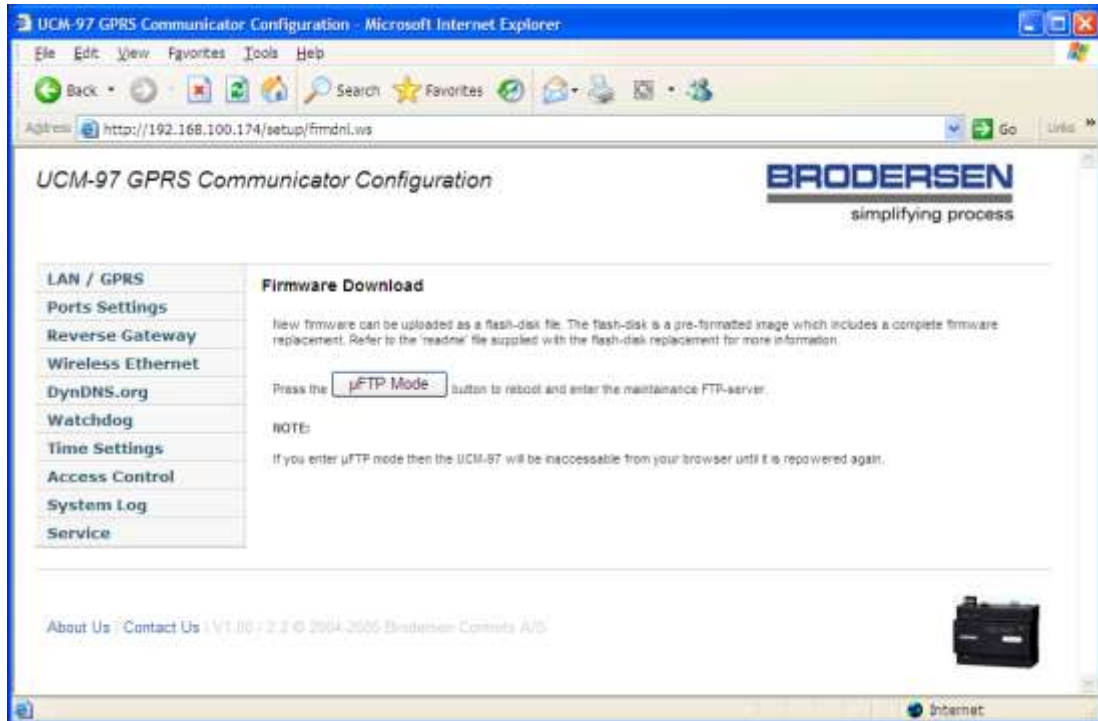






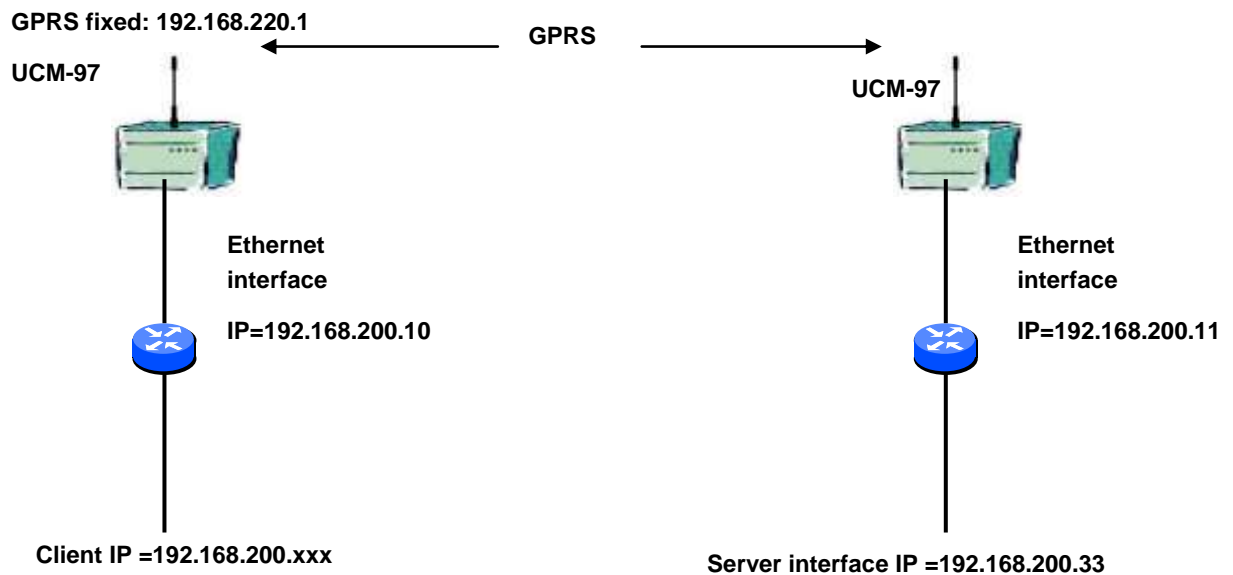
## Service

The UCM-97 is upgradeable from remote site. It means you can update the full firmware in the unit. If required you use the Service page. The Firmware download can then be done putting the unit into microFTP mode. Please find the firmware load procedure in appendix 3.



# Application specific configuration guidelines

## GPRS Wireless Ethernet routing of data configuration examples



### Client settings

Default gateway set to 192.168.200.10  
 The communication driver for the specific protocol is set to 192.168.220.2  
 (and it is expected to use port 2404).

### UCM-97 settings

NAT enabled.

### Server settings

IP client port number is changed from original no (2404) to port 1001.

### UCM-97 settings

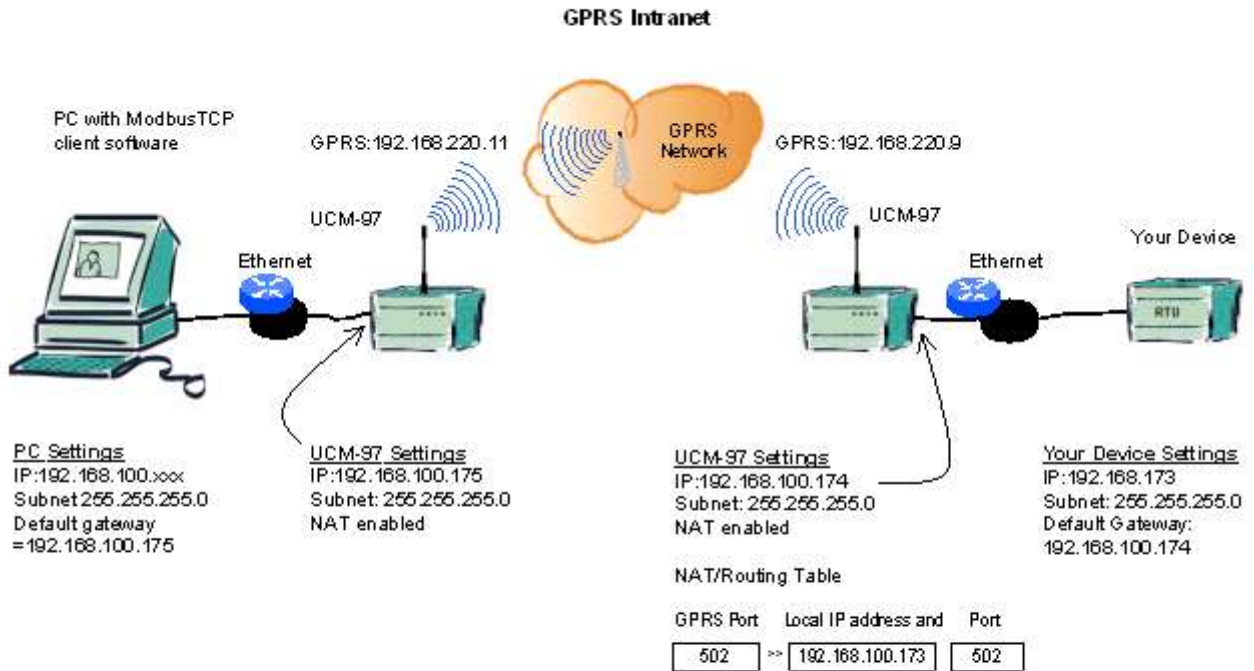
NAT table is modified to:  
 2404-1001-192.168.200.33



**GPRS Wireless ModbusTCP to Serial ModbusRTU configuration examples**

**Application Examples: Wireless Ethernet**

**Routing/Natting Wireless ModbusTCP**



**Routing/Natting other TCP/IP traffic e.g. webserver traffic**

